



PLEASANT SPRINGS SANITARY DISTRICT

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Newsletter—January 2017

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Happy New Year!

2016 was a very busy year at PSSD! Commissioner Ken Lepine stepped down and Linda Larsson was appointed by the Town to take his place. Thank you Ken Lepine for your service and welcome Linda! During 2016 the District installed two additional pig launching stations to bring our total to seven launching stations. These pig launching stations will be used to clean the forcemain sewer lines this summer. A new lift station pump was purchased and installed at Lift Station 7. This new pump runs (1) hour less per week than the old one! Our technicians spent the past summer inspecting all manholes and completing six conversions in our Grinder Pump Stations. We also have six new homes in the process of being built.



So, What Should You Put In The Toilet?



We ask all residents of the District to please only flush **human waste and toilet paper** down your toilet. We are finding wads of these rags, cloths, wipes, and underwear causing damage or problems at lift stations when they accumulate. Many clog in check valves, causing the pumps to run longer so the District's utility bills are higher. This could mean your sewer user charge will increase because the District is paying more money in utility bills. The service technicians monitor the lift station pump's run time, and when they see increases developing they investigate. Many manufacturers claim their products are "**flushable**" or "**biodegradable.**" These items include household cleaning rags, personal wipes, and feminine hygiene products. While the manufacturer's claims may be true, these are all items that will cause a lot of damage to a sewer system. We are not telling you not to use these products, just don't flush them down the toilet. Use the product and dispose of it in your trash. This is a list of items that should be thrown away in your garbage and not flushed down the toilet: Socks, rags or cloths, personal wipes (marked flushable), sanitary napkins or tampons, condoms, disposable diapers, sand/gravel, aquarium stone, coffee grounds, kitty litter, batteries, glass, metal, lubricating oil, cooking grease/oil, seafood shells, paint, gasoline or diesel fuel. Also, if you use a cleaning service, please tell them not to flush their cleaning rags down the toilet. If you are not sure what to do with your refuse, visit the Dane County Clean Sweep Program website at www.danecountycleansweep.com or call (608) 243-0368.

Here are photos of what our technicians found this past summer in the lift station pumps!



Commissioners

Susan Luellwitz, President
Linda Larsson, Secretary
David Pfeiffer, Treasurer

Office Hours

Mondays 1:00-4:00 p.m.
Tuesdays 8:00 a.m.-2:00 p.m.
Thursdays 1:00-4:00 p.m.

Service Technicians are on duty Monday-Friday 7:00 a.m.—noon and 12:30-3:30 p.m. In the winter months the technicians are not on duty on Fridays.

The Commission holds their regular monthly meeting the second Tuesday of each month. Public comments/concerns are always welcome. Agendas are posted at the PSSD administration office and on the District's website at www.pssd-wi.org.

Pleasant Springs Sanitary District Quick Facts

- There are 516 customers
- There is 32.54 miles of sewer main to maintain
- There are 170 manholes to inspect/maintain
- There are 56 grinder pump Stations to inspect/maintain.
- There are 9 lift stations to maintain

Automatic Payment Information

Electronic Payments: PSSD has made paying your quarterly user charge simple, fast, and worry-free. Our auto pay option will simplify your quarterly bill paying and remove one task from your to-do list. Simply sign up and your user charge will be automatically deducted from your checking account on the due date. You already know how much your bill will be; together we can make sure your bill will be paid on time.

Enrolling is Easy: Sign up today! Use the form below and don't forget to enclose a voided check.

Paperless Billing: Say goodbye to paper with paperless billing. Save paper, save a tree, and save money by helping to reduce operating costs. We have the capability to e-mail your quarterly user invoices and monthly statements. **Enrolling is easy:** Please detach and return the form below along with your current payment.

Automatic Bill Payment and/or Electronic Invoicing Enrollment Form

If not returning enrollment form with a check payment, please include a voided check.

Please check the appropriate box below...

New Signup

Change Banking Information

Please begin sending invoices electronically to _____
Enter email address here

All information is required to process this application.

Name on Account	
Mailing Address	
City, State, Zip	
Signature	Date

PSSD Account No.	
Daytime Phone No.	
Bank Routing No.	
Bank Account No.	<input type="checkbox"/> Checking <input type="checkbox"/> Savings

Transfers refused because of insufficient funds or a closed account will incur a service charge of \$10.

A Few Reminders...

- If you see water pooling in your yard, this is not normal. Please contact the District immediately!
- Sump Pumps are not permitted to be connected to the sewer system. Clearwater must be pumped out into your yard.
- Snowbirds, please contact the office and let Cindy know when you will be at your winter address. We use bulk mailing services, and knowing your winter address will insure you receive your bill in a timely matter.
- Please be sure to keep snow and ice off the top of your control box so others can see the alarm light. The service technicians need to be able to see if the red light is on as well as your neighbors if you are not home.



Thank you for your cooperation!

Are You Digging?

Broken sewer laterals and/or grinder pump wires are something the District wants to avoid. A call to Digger's Hotline or the Sanitary District Office will ensure that your lateral is marked.