



PLEASANT SPRINGS SANITARY DISTRICT

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2018
Happy New Year!

PSSD has had a very exciting 2017! Commissioner David Pfeiffer was elected Town of Pleasant Springs Chairman and resigned as a Sanitary District Commissioner. However, David agreed to stay on as the District's appointed Treasurer. Having David's knowledge of the District's history is invaluable. We are so grateful he agreed to stay on as our appointed Treasurer. The Town appointed John Barry to fill out David's term as Commissioner. We welcome John as our new District Commissioner!

During 2017, we hired a company to clean a section of sewer main. The process is called "pigging" and our technicians watched and learned. Our technicians pigged two additional sections of the sewer main themselves! Pigging the sewer main is a way to clean the pipe and help eliminate odor. The District has seven pig launching stations and we are happy to report that our technicians will perform this maintenance in the future! As recommended by the DNR, the technicians are televising 10% of the sewer mains each year. Sections of sewer mains were jetted and cleaned. During the past year all manholes were inspected and the technicians completed three conversions in our Grinder Pump Stations. It is this day-to-day maintenance that is extending the useful life of many of the sewer system components. By doing this regular maintenance the sewer rates have remained the same since 2015!

What You Shouldn't Put In The Toilet!

We ask all residents of the District to please only flush **human waste and toilet paper** down your toilet. We are finding wads of rags, cloth, personal wipes, baby wipes, tampon applicators, and underwear causing damage or problems at lift stations when they accumulate. These items clog in check valves causing the pumps to run longer or fail. The damage increases our utility bills and potentially your sewer user charge because the District is paying more money in utility bills and/or maintenance. The service technicians monitor the lift station pump's run time, and when they see increases developing they investigate.

Many manufacturers claim their products are "**flushable**" or "**biodegradable.**" These items include household cleaning rags, personal wipes, and feminine hygiene products. While the manufacturer's claims may be true, these are all items that will cause a lot of damage to a sewer system. Use the product and dispose of it in your trash. This is a list of items that should be thrown away in your garbage and **not flushed** down the toilet:



- Rags or Cloths—Socks
- Personal wipes (marked flushable)
- Sanitary napkins or tampons and their applicators
- Sand/gravel-Aquarium stone
- Coffee grounds
- Glass
- Lubricating oil
- Paint, gasoline or diesel fuel
- Kitty litter
- Disposable diapers
- Condoms
- Batteries
- Metal
- Cooking grease/oil
- Seafood shells



Also, if you use a cleaning service, please tell them not to flush their cleaning rags down the toilet. If you are not sure what to do with your refuse, visit the Dane County Clean Sweep Program website at www.danecountycleansweep.com or call (608)243-0368.

Commissioners

Susan Luellwitz, President
Linda Larsson, Secretary
John Barry, Commissioner
David Pfeiffer, Appointed Treasurer

Office Hours

Mondays 1:00-4:00 p.m.
Tuesdays 8:00 a.m.-2:00 p.m.
Thursdays 1:00-4:00 p.m.

Service Technicians are on duty Monday-Friday 7:00 a.m.-noon and 12:30-3:30 p.m. In the winter months the technicians are not on duty on Fridays.

The Commission holds their regular monthly meeting the second Tuesday of each month. Public comments/concerns are always welcome. Agendas are posted at the PSSD administration office and on the District's website at www.pssd-wi.org.

A Few Reminders...

- If you see water pooling in your yard, this is not normal. Please contact the District immediately!
- Sump Pumps are not permitted to be connected to the sewer system. Clearwater must be pumped out into your yard.
- Snowbirds, please contact the office and let Cindy know when you will be at your winter address. We use bulk mailing services, and knowing your winter address will insure you receive your bill in a timely matter.
- Please be sure to keep snow and ice off the top of your control box so others can see the alarm light. The service technicians need to be able to see if the red light is on as well as your neighbors if you are not home.



Thank you for your cooperation!

Pleasant Springs Sanitary District Quick Facts

- There are 517 customers
- There is 32.54 miles of sewer main to maintain
- There are 170 manholes to inspect/maintain
- There are 56 grinder pump Stations to inspect/maintain.
- There are 9 lift stations to maintain

Are You Digging?

Broken sewer laterals and/or grinder pump wires are something the District wants to avoid. A call to Digger's Hotline or the Sanitary District Office will ensure that your lateral is marked.

Automatic Payment Information

Electronic Payments: PSSD has made paying your quarterly user charge simple, fast, and worry-free. Our auto pay option will simplify your quarterly bill paying and remove one task from your to-do list. Simply sign up and your user charge will be automatically deducted from your checking account on the due date. You already know how much your bill will be; together we can make sure your bill will be paid on time. Sign up today! Use the form below and don't forget to enclose a voided check.

Paperless Billing: Say goodbye to paper with paperless billing. Save paper, save a tree, and save money by helping to reduce operating costs. We have the capability to e-mail your quarterly user invoices and monthly statements.

Enrolling is easy: Please detach and return the form below along with your current payment.

Automatic Bill Payment and/or Electronic Invoicing Enrollment Form

If not returning enrollment form with a check payment, please include a voided check.
Please check the appropriate box below...

New Signup

Change Banking Information

Please begin sending invoices electronically to _____
Enter email address here

All information is required to process this application.

Name on Account	
Mailing Address	
City, State, Zip	
Signature	Date

PSSD Account No.	
Daytime Phone No.	
Bank Routing No.	
Bank Account No.	<input type="checkbox"/> Checking <input type="checkbox"/> Savings

Transfers refused because of insufficient funds or a closed account will incur a service charge of \$10.