



PLEASANT SPRINGS SANITARY DISTRICT

2083 Williams Drive
Stoughton, WI 53589
www.pssd-wi.org

Happy New Year!
January 2019

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What You Shouldn't Flush or Pour Down The Drain!

We ask all residents of the District to please only flush **human waste and toilet paper** down your toilet. Our technicians have found wads of rags, cloth, hygiene and baby wipes, tampon applicators, and underwear—all these cause damage to the lift stations. When the pumps are clogged they cannot run which causes pump failure. Pump failure impacts the Sanitary District financially with increased maintenance and replacement costs.

Many manufacturers claim their products are "**flushable**" or "**biodegradable**," however, these items cause significant damage to our sewer system. Below is a partial list of items that should go in the trash and **not** down your toilet:



- Rags or Cloths—Socks
- Personal wipes (marked flushable)
- Sanitary napkins or tampons and their applicators
- Sand/gravel-Aquarium stone
- Glass

- Kitty litter
- Disposable diapers
- Condoms
- Batteries
- Metal



Other items that should go in your trash and not down your garbage disposal include coffee grounds, seafood shells, and large amounts of cooking grease or oil. These will damage your home's plumbing and the sewer lines. It is illegal to dispose of paint, motor oil, fuels, medicine, drugs, or other toxic materials via toilets or drains. The Dane County Clean Sweep Program provides information for disposal of toxic refuse. Visit their website www.danecountycleansweep.com or call (608)243-0368.



Whose Line Is It Anyway?

Each homeowner has a sewer lateral that runs from their home to the point where it connects to the PSSD sewer system (either to a grinder pump station or a sewer main). This is a homeowner's private sewer lateral. PSSD **is not responsible** to maintain a homeowner's private lateral. Like anything, sewer lateral pipes do not last forever. Damage can occur from tree roots, the ground settling, and the weight of heavy vehicles pressing down on the pipe. You, as the homeowner, can arrange to have your private lateral televised to inspect its condition. If repairs need to be made please contact us, a representative from PSSD should be present during the repair. A call to Digger's Hotline is necessary for the repair, but each homeowner is responsible to know and mark where their private sewer lateral is located and where the electric wires are located if your home supplies power to a grinder pump station.



Commissioners

Susan Luellwitz, President
Linda Larsson, Secretary
John Barry, Commissioner
David Pfeiffer, Appointed Treasurer

Office Hours

Mondays 1:00-4:00 p.m.
Tuesdays 8:00 a.m.-2:00 p.m.
Thursdays 1:00-4:00 p.m.

Service Technicians are on duty Monday-Friday 7:00 a.m.-noon and 12:30-3:30 p.m. In the winter months the technicians are not on duty on Fridays.

The Commission holds their regular monthly meeting the second Tuesday of each month. Public comments/concerns are always welcome. Agendas are posted at the PSSD administration office and on the District's website at www.pssd-wi.org.

A Few Reminders...

- If you see water pooling in your yard, this is not normal. Please contact the District immediately!
- Sump Pumps **are not permitted** to be connected to the sewer system. Clearwater must be pumped out into your yard.
- Snowbirds, please contact the office and let Cindy know when you will be at your winter address. We use bulk mailing services, and knowing your winter address will insure you receive your bill in a timely matter.
- Please be sure to keep snow and ice off the top of your control box so others can see the alarm light. The service technicians need to be able to see if the red light is on as well as your neighbors if you are not home.

Thank you for your cooperation!



Historic Rains Mean Historic Flows!

2018 is on pace to go down as one of the wettest on record. How is PSSD doing? The sewer system has been able to keep up. An average gallon per day flow is between 55,000-60,000. The highest flow day so far this year was September 5. PSSD's flow was 144,000 gallons that day. This is more than double an average day. Remember, we pay Madison Metropolitan Sanitary District (MMSD) for every gallon we send them to process. MMSD rates increased by 6% for 2019. MMSD is one of our largest budget items. If you had water in your basement, this water goes down your basement drain and enters the sewer system. If you have a sump pump that is not plumbed to discharge outside, this clearwater is going into the sewer system. If either of these situations applies to you, please make the necessary repairs so the clearwater does not enter the sewer system.

Automatic Payment Information

Electronic Payments: PSSD has made paying your quarterly user charge simple, fast, and worry-free. Our auto pay option will simplify your quarterly bill paying and remove one task from your to-do list. Simply sign up and your user charge will be automatically deducted from your checking account on the due date. You already know how much your bill will be; together we can make sure your bill will be paid on time. Sign up today! Use the form below and don't forget to enclose a voided check.

Paperless Billing: Say goodbye to paper with paperless billing. Save paper, save a tree, and save money by helping to reduce operating costs. We have the capability to e-mail your quarterly user invoices and monthly statements.

Enrolling is easy: Please detach and return the form below along with your current payment.

Automatic Bill Payment and/or Electronic Invoicing Enrollment Form

If not returning enrollment form with a check payment, please include a voided check.

Please check the appropriate box below...

New Signup

Change Banking Information

Please begin sending invoices electronically to _____

Enter email address here

All information is required to process this application.

Name on Account	
Mailing Address	
City, State, Zip	
Signature	Date

PSSD Account No.	
Daytime Phone No.	
Bank Routing No.	
Bank Account No.	<input type="checkbox"/> Checking <input type="checkbox"/> Savings

Transfers refused because of insufficient funds or a closed account will incur a service charge of \$10.