



PLEASANT SPRINGS SANITARY DISTRICT

2083 Williams Drive
Stoughton, WI 53589
www.pssd-wi.org



January 2020

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What You Shouldn't Flush or Pour Down The Drain!

We ask all residents of the District to please only flush **human waste and toilet paper** down your toilet. Our technicians continue to find wads of rags, cloth, hygiene and baby wipes, tampon applicators, and underwear—all these cause damage to the lift stations. When the pumps are clogged they cannot run which causes pump failure. Pump failure impacts the Sanitary District financially with increased maintenance and replacement costs.

Many manufacturers claim their products are "**flushable**" or "**biodegradable**," however, these items cause significant damage to our sewer system. Below is a partial list of items that should go in the trash and **not** down your toilet:



Inlet of clogged sanitary pump.



- **Rags or Cloths—Socks**
- **Personal wipes (marked flushable)**
- **Sanitary napkins or tampons and their applicators**
- **Sand/gravel-Aquarium stone**
- **Glass**
- **Kitty litter**
- **Disposable diapers**
- **Condoms**
- **Batteries**
- **Metal**



Other items that should go in your trash and not down your garbage disposal include coffee grounds, seafood shells, and large amounts of cooking grease or oil. These will damage your home's plumbing and the sewer lines. It is illegal to dispose of paint, motor oil, fuels, medicine, drugs, or other toxic materials via toilets or drains.

The Dane County Clean Sweep Program provides information for disposal of toxic refuse. Visit their website www.danecountycleansweep.com or call (608)243-0368.

SCADA/Computer System Upgrade Coming in 2020

This past fall the District signed an agreement with LW Allen to replace/upgrade our SCADA system and all the electrical components in all nine lift stations and the main control panel located in the administration building. Also being replaced are all nine radios/antennas that transmit information from each lift station to the main control panel. SCADA stands for supervisory control and data acquisition. It is a computer program that gathers and analyzes data real time. The SCADA system also calls our service technicians when a lift station goes into alarm. Currently, our technicians have to physically go to the lift station to see what is wrong. When the new system is complete, the alarm call will tell them exactly what the problem is, making response time more efficient. Additionally, all computers in the office are being replaced and will contain the latest supported versions of all software programs and operating system. The electrical components in the lift stations are original to the District being almost 30 years old. We could not wait any longer to upgrade knowing that many components are not manufactured anymore and can not be replaced. LW Allen comes highly recommended by the District's engineering firm. LW Allen installed the original system and is very familiar with it. LW Allen is also local, they are a phone call away if we need assistance! This project will cost approximately \$425,000 and funds to pay for this project are coming from the District's replacement fund.

Thank You Susan Luellwitz!

Susan Luellwitz has turned in her resignation from Commissioner duties when her term expires in April, 2020. We thank Susan for her many years of service to the District. If you are interested in serving as a Commissioner of the District please contact the Town Hall clerk at (608)873-3063 or email clerktreasurer@pleasantsprings.org.



Commissioners

Susan Luellwitz, President
Linda Larsson, Secretary
John Barry, Commissioner
David Pfeiffer, Appointed Treasurer

Office Hours

Mondays 1:00-4:00 p.m.
Tuesdays 8:00 a.m.-2:00 p.m.
Thursdays 1:00-4:00 p.m.

Service Technicians are on duty Monday-Friday 7:00 a.m.-noon and 12:30-3:30 p.m. In the winter months the technicians are not on duty on Fridays.

The Commission holds their regular monthly meeting the second Tuesday of each month. Public comments/concerns are always welcome. Agendas are posted at the PSSD administration office and on the District's website at www.pssd-wi.org.

A Few Reminders...

- If you see water pooling in your yard, this is not normal. Please contact the District immediately!
- Sump Pumps **are not permitted** to be connected to the sewer system. Clearwater must be pumped out into your yard.
- Snowbirds, please contact the office and let Cindy know when you will be at your winter address. We use bulk mailing services, and knowing your winter address will insure you receive your bill in a timely manner.
- Please be sure to keep snow and ice off the top of your control box so others can see the alarm light. The service technicians need to be able to see if the red light is on as well as your neighbors if you are not home.



Thank you for your cooperation!

Chloride Reduction

Our staff has attended meetings at Madison Metropolitan Sewerage to discuss the amount of dissolved salt coming to the plant. The treatment plant isn't designed to remove dissolved salt, so it passes through the treatment plant into freshwater streams. At high enough levels, the chloride from salt can threaten freshwater plants and animals, which can't tolerate salt water. While it only costs 20 cents to add a pound of salt to water, it would cost **five dollars** to remove it. To build treatment technology to reduce chloride at the treatment plant would cost over \$400 million meaning higher sewer bills for us. Fortunately, there is another way. Rather than adding costly treatment to continue protecting our freshwater life, we can reduce chloride at the source. Here's what we can do:

- Evaluate your water softener. With an efficient softener, most homes will use a bag of salt per month, or less. Old softeners can use more salt than is needed. Upgrading your softener with a new high-efficiency unit is recommended.
- Avoid overuse of road salt products. Remember to "Shovel, Scatter, Switch," or in other words, remove the snow first, use the correct tools, prevent compaction, understand the size of the area you're working with and most importantly, use the correct amount of salt. A coffee cup size container filled with salt is sufficient to salt a sidewalk 60-70 feet long. Remember at temperatures below 15 degrees, salt becomes less effective. Switch to sand for better traction!

Automatic Payment Information

Electronic Payments: PSSD has made paying your quarterly user charge simple, fast, and worry-free. Our auto pay option will simplify your quarterly bill paying and remove one task from your to-do list. Simply sign up and your user charge will be automatically deducted from your checking account on the due date. You already know how much your bill will be; together we can make sure your bill will be paid on time. Sign up today! Use the form below and don't forget to enclose a voided check.

Paperless Billing: Say goodbye to paper with paperless billing. Save paper, save a tree, and save money by helping to reduce operating costs. We have the capability to e-mail your quarterly user invoices and monthly statements.

Enrolling is easy: Please detach and return the form below along with your current payment.

Automatic Bill Payment and/or Electronic Invoicing Enrollment Form

If not returning enrollment form with a check payment, please include a voided check.
Please check the appropriate box below...

New Signup

Change Banking Information

Please begin sending invoices electronically to _____
Enter email address here

All information is required to process this application.

Name on Account	
Mailing Address	
City, State, Zip	
Signature	Date

PSSD Account No.	
Daytime Phone No.	
Bank Routing No.	
Bank Account No.	<input type="checkbox"/> Checking <input type="checkbox"/> Savings

Transfers refused because of insufficient funds or a closed account will incur a service charge of \$10.